

Summary of changes and how those add to the paper

The paper was given a user support perspective by analyzing the user log in more depth to extract more BI usability issues and quantify the issues with a severity rating. The updated user issues set was triangulated with the previous findings, feedback and literature from SAICSIT2013 to produce a new set with updated categories and guidelines. We believe that the revision has added significant value and constitutes at least 30% additional material. The table below provides more detail on the difference between the articles.

	SAICSIT (published)	SACJ (proposed)
Title	USABILITY EVALUATION GUIDELINES FOR BUSINESS INTELLIGENCE APPLICATIONS	USABILITY EVALUATION FOR BUSINESS INTELLIGENCE APPLICATIONS: A USER SUPPORT PERSPECTIVE
Research question	What criteria should be used to evaluate the usability of BI applications?	How can existing usability criteria be customized to evaluate the usability of BI applications?
Literature		Updated according to SAICSIT2013 literature on BI
Research Design	The final set of BI usability evaluation guidelines (Table 2) are synthesized from the original set of BI user criteria (Table A1) through mapping those to literature (Table A2) and then validating those with the heuristic evaluation and the SUMI based survey.	The guidelines proposed in Anon(2013) are refined through a deeper analysis of the user issues as discussed in section 4.1, triangulation with the findings from the heuristic evaluating and the survey as well as a comparison with a recent BI usability evaluation study by Scholtz, Calitz and Snyman [46], to propose the new set of guidelines for the usability evaluation of BI applications as depicted in Table 3.
Updates	The entire article (except the Appendix) was revised for the new focus. The sections mentioned below were rewritten	
	Literature	Usability – removed ‘usability evaluation’ section Usability in Business Intelligence (section 2.3) restructured
	Research design	Figure 1 and related discussion updated. The SAICSIT article was cited as Anon(2013).
	Results	Second analysis of user log to add Table 1 (User identified BI issues with severity ratings) and the related discussion in section 4.1
	Findings	Updated guidelines – see Table 3
		Updated discussion of guidelines to include literature from SAICSIT 2013