**Summary of Changes**

Saicsit 2016 Paper: E-Government Implementation: Lessons from South African Municipalities

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| Item | Description |
| Paper Title | The title has been updated to following: “E-Government Implementation: A Reflection on South African Municipalities” |
| Research Method | Included a table titled “ Sample Profile” to provide additional detail on the sample that was included in the study. |
| Themes | Added an additional discussion theme titled “Citizen Factors” |
| Findings and Discussion Section | Additional data was brought into the findings (see sections 4.1 to 4.3).  The following sub themes have been appended and include additional data and literature to support the discussion of the sub themes:   1. Citizen Trust 2. Language Implications 3. E-participation in Municipalities   (See section 4.4) |